

Flashcards with Refusal Strategies

Note: You cannot use the example given here	Note: You cannot use the example given here
→ Apologizing (e.g., "I'm sorry")	\rightarrow Wish (e.g., "I wish I could help you, but")
→ Giving an excuse, reason, explanation (e.g., "My children will be home that night.) Note: You cannot use the example given here	→ Offering an alternative ("I'd rather") Note: You cannot use the example given here
 → Promise of future acceptance (e.g., "I'll do it next time") Verbal Avoidance → Changing the topic of the conversation ("Oh, by the way, did you hear about") 	 → Giving an excuse, reason, explanation (e.g., "My children will be home that night.) → Self defense (e.g., "I'm trying my best, but")
Note: You cannot use the example given here → Hesitation (e.g., "uhh") Verbal Avoidance → Changing the topic of the conversation ("Oh, by the way, did you hear about")	Note: You cannot use the example given here → Repetition of part of request (e.g., "A birthday party?") → Showing doubt/ uncertainty (e.g., "Gee, I don't know.")
Note: You cannot use the example given here → Giving a positive opinion/feeling or agreement ("It would be great, but") → Showing gratitude/ appreciation (e.g. "Thank you (so much) for inviting me, but")	Note: You cannot use the example given here → Wish (e.g., "I wish I could help you, but") → Promise of future acceptance (e.g., "I'll do it next time")